

## Getting Started

A new employment service will commence from 1 July 2022 and will replace jobactive. This service is called Workforce Australia.

Yilabara Solutions is your local Specialist Employment Services provider, delivering tailored support for Aboriginal job seekers and their families.

If you would like more information on Workforce Australia Employment Services go to:

[www.dese.gov.au/workforce-australia/employment-services-information-job-seekers](http://www.dese.gov.au/workforce-australia/employment-services-information-job-seekers)

## Mutual Obligations

You are still required to complete job searches and undertake activities in return for income support.

Yilabara Solutions will assist you in using the new system and work with you to meet your obligations.

More information on Mutual Obligations is available at [www.servicesaustralia.gov.au/mutual-obligation-requirements](http://www.servicesaustralia.gov.au/mutual-obligation-requirements)

## Our Offices

### WOLLONGONG

Level 3, 310 Crown Street,  
Wollongong,  
NSW 2500  
Phone: 1800 717 659  
Email: [wfa-wollongong@yilabara.org.au](mailto:wfa-wollongong@yilabara.org.au)

### DAPTO

1/12-14 Princes Highway  
Dapto NSW 2530  
Phone: 1800 848 957  
Email: [wfa-dapto@yilabara.org.au](mailto:wfa-dapto@yilabara.org.au)

### SHELLHARBOUR

3 Burra Place  
Shellharbour City Centre  
NSW 2529  
Phone: 1800 848 958  
Email: [wfa-shellharbour@yilabara.org.au](mailto:wfa-shellharbour@yilabara.org.au)

### NOWRA

1/106 Kinghorne street,  
Nowra NSW 2541  
Phone: 1800 862 124  
Email: [wfa-nowra@yilabara.org.au](mailto:wfa-nowra@yilabara.org.au)

### BATEMANS BAY

Shop 1/3 North Street,  
Batemans Bay NSW 2536  
Phone: 1800 862 125  
Email: [wfa-batemansbay@yilabara.org.au](mailto:wfa-batemansbay@yilabara.org.au)

Workforce Australia

Employment Services



**YILABARA**  
Solutions

*Creating Opportunities*

## Welcome

You've been referred to Yilabara Solutions to receive Workforce Australia Employment Services. We are an Aboriginal-owned and managed organisation that provides a culturally safe service for Aboriginal job seekers to build skills and secure employment.

We're looking forward to working with you on your employment journey.

## Are you looking for work?

Yilabara creates opportunities! Yilabara Solutions supports you in building the skills you need to find and keep a job.

We work with communities, industries and businesses, connecting Aboriginal people to real job opportunities. Our new Workforce Australia Employment Service will assist Aboriginal job seekers across the Illawarra and South Coast of NSW.

## Support and Assistance

At Yilabara Solutions, we'll work with you to find a job by exploring your strengths and consider your career options by setting goals linked to your aspirations.

We'll focus on activities that address your needs.

Yilabara Solutions will help you access:

- Work experience opportunities
- Training to gain recognised skills and credentials, including digital skills
- Support that can help you move into work, such as licences or other work-related items
- Other government programs like Transition to Work, ParentsNext and Smart and Skilled training

We can also refer you to other services, including Self-Employment Assistance and Health and Wellbeing support. We'll work with you to understand your Mutual Obligations requirements and how to report using the Point Based Activation System (PBAS).

You'll be able to access the online platform to do job search, job matching and report your obligations. Once you are in a job, we will continue to support you to retain employment.

We bring **real experience** in working with Aboriginal people and communities to deliver **real job outcomes** for Aboriginal people.



## What to do next

We'll contact you to organise your first appointment with one of our Employment Consultants. If you would like to talk with someone from the Department of Employment and Workplace Relations, you can call Workforce Australia's Transition Line on **1300 854 414**.

All other job seekers can call the National Customer Service Line on 1800 805 260.