

Employment Service

Workforce Australia provides access to government employment and skills services, helping people to find and keep a job.

Yilabara is your local Specialist Employment Services provider, delivering tailored support for Aboriginal job seekers and their families.

If you would like more information on Workforce Australia Employment Services go to: <https://www.dewr.gov.au/workforce-australia>

For job seekers transitioning to Workforce Australia you can call Workforce Australia Transition Line on **1300 854 414**. All other job seekers can call the National Customer Service Line on **1800 805 260**.

Mutual Obligations

You are required to complete job searches and undertake activities in return for income support. We will work with you to meet your obligations.

More information on Mutual Obligations is available at

www.servicesaustralia.gov.au/mutual-obligation-requirements



@yilabara

Our Offices

WOLLONGONG

Level 3, 310 Crown Street,
Wollongong, NSW 2500
Phone: 1800 717 659
Email: wfa-wollongong@yilabara.org.au

DAPTO

Shop 4, 37-39 Princes Highway
Dapto NSW 2530
Phone: 1800 848 957
Email: wfa-dapto@yilabara.org.au

SHELLHARBOUR

3 Burra Place
Shellharbour City Centre NSW 2529
Phone: 1800 848 958
Email: wfa-shellharbour@yilabara.org.au

NOWRA

1/106 Kinghorne Street,
Nowra NSW 2541
Phone: 1800 862 124
Email: wfa-nowra@yilabara.org.au

BATEMANS BAY

1/3 North Street
Batemans Bay NSW 2536
Phone: 1800 862 125
Email: wfa-batemansbay@yilabara.org.au

Workforce Australia
Employment Services



YILABARA



YILABARA.ORG.AU

Welcome

You've been referred to Yilabara to receive Workforce Australia Services.

We are an Aboriginal-owned and managed organisation that provides a culturally safe service for Aboriginal job seekers to build skills and secure employment.

We're looking forward to working with you on your employment journey.



Are you looking for work?

Yilabara creates opportunities! We support you in building the skills you need to find and keep a job.

We work with communities, industries and businesses, connecting Aboriginal people to real job opportunities.

Our Workforce Australia Employment Service assists Aboriginal job seekers across the Illawarra and South Coast of NSW.

Support and Assistance

At Yilabara, we'll work with you to find a job by exploring your strengths and consider your career options by setting goals linked to your aspirations. We'll focus on activities that address your needs.

Yilabara will help you access:

- Work experience opportunities
- Training to gain recognised skills and credentials, including digital skills
- Support that can help you move into work, such as licences or other work-related items
- Other government programs like Transition to Work, ParentsNext and Smart and Skilled training

We can also refer you to other services, including Self-Employment Assistance and Health and Wellbeing support.

We'll work with you to understand your Mutual Obligations requirements and how to report using the Point Based Activation System (PBAS).

You'll be able to access the online platform to do job search, job matching and report your obligations. Once you are in a job, we will continue to support you to retain employment.



What to do next

We'll contact you to organise your first appointment with one of our Employment Consultants.

If you would like to talk with someone from the Department of Employment and Workplace Relations, you can call Workforce Australia's Transition Line on **1300 854 414**.

All other job seekers can call the National Customer Service Line on **1800 805 260**.

We bring **real experience** in working with Aboriginal people and communities to deliver **real job outcomes** for Aboriginal people.

